

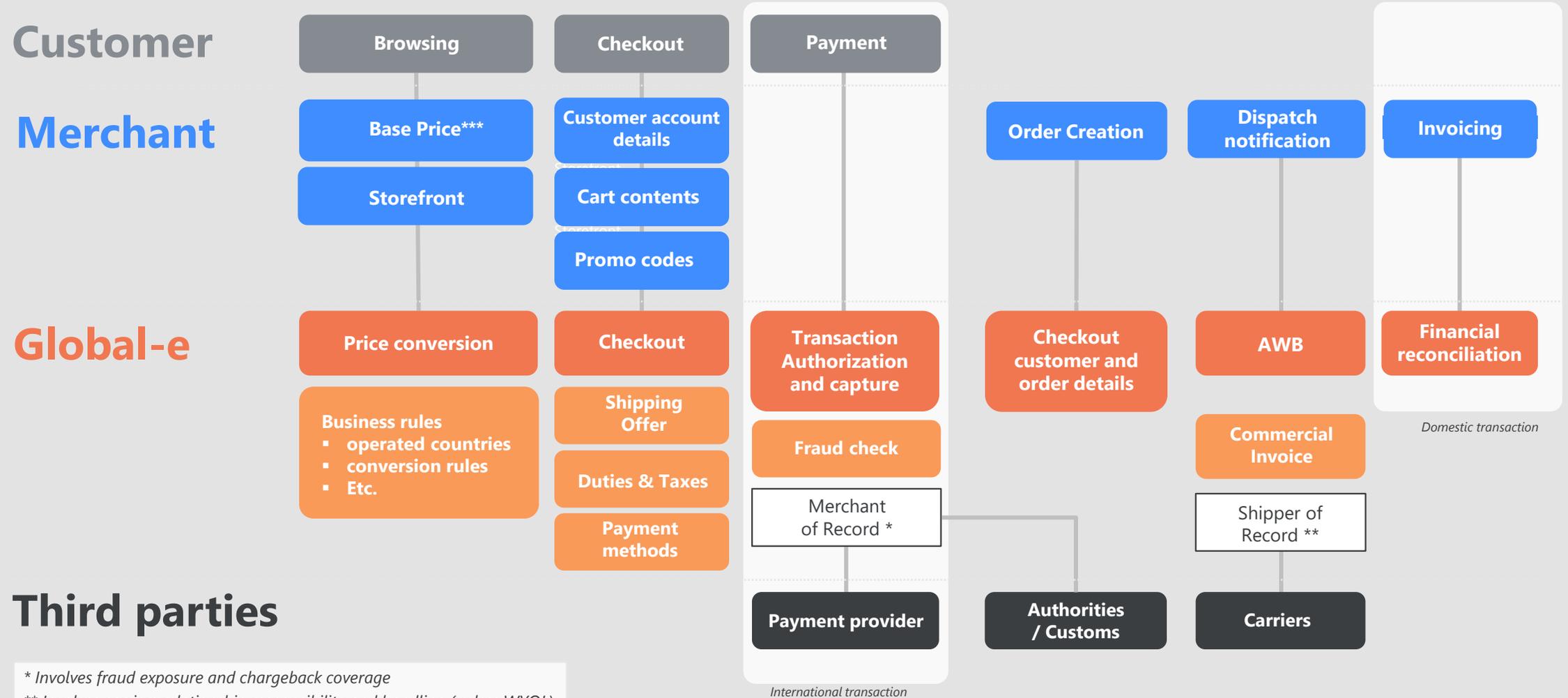


Shipping Integration



GE Services introduction

High level flow

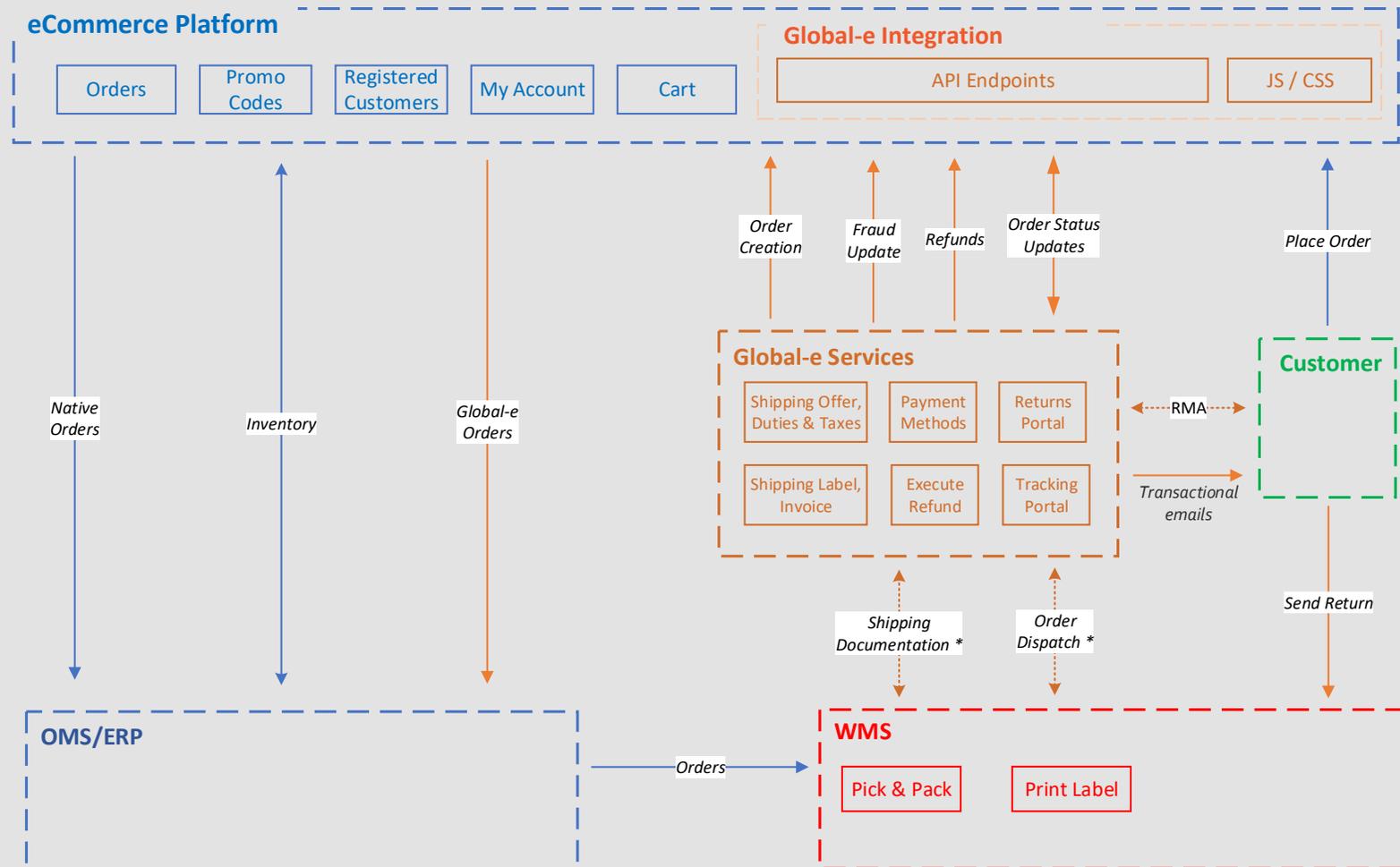


* Involves fraud exposure and chargeback coverage
 ** Involves carriers relationship responsibility and handling (unless WYOL)
 *** or fixed price in customer currency to be used as is

General Integration Overview



Bespoke integrations



Commercial Invoice Example – UK Customer (shipping from outside UK)



COMMERCIAL INVOICE						
Shipper/Exporter of Record			SHIPMENT/ORDER			
Global-e US Inc. Address: 10 East 33rd street NY, New York, 10016 Email: service@global-e.com Tax Reg. No.: 367077569 EIN No.: 61-1767260 Shippers address: Global-e/RefoHubForUKOrders 2263 E Vernon Vernon, 90058 United States			Invoice #: 0000000000000034386 Date: 2021-01-08 Order ID: GE10008465724US			
			Number of parcels: 1 Total actual weight: 0.6250 kg Total dimensional weight: 0.6250 kg			
			Importer type: Private importer			
			Currency of sale: Pound Sterling			
SHIP TO/CONSIGNEE			SOLD TO PARTY			
Ivan Test Address City Ballynahinch, BT24 8TX United Kingdom 000000000 ivan.koshchelev@global-e.com			Ivan Test Address City Ballynahinch, BT24 8TX United Kingdom 000000000 ivan.koshchelev@global-e.com			
Description	HS Code	Country of Origin	Units	Unit value	Total value	
Patagonia Wavefarer Bucket Hat – Headgear and parts thereof	6504000000	United States	1	£ 33.33	£ 33.33	

Shipper/Exporter of Record

Global-e US Inc.
10 E 33rd St, NY 10016
Tax Reg. No. 367077569
EIN No. 61-1767260

Currency of sale
Pound Sterling

Description HS Code Country of Origin Unit Price

Cost of goods

£ 33.33

Shipping & handling

£ 0.00

Total (CIF)

£ 33.33

VAT on total (CIF and import duty)

£ 6.67

Total invoice value (inc. taxes & duties)

£ 40.00

Do not clear different commodities under a single HS code. Use HS commodity codes as provided.

Notes on import duty & taxes due	Totals
	Cost of goods £ 33.33 Shipping & handling £ 0.00 Insurance charges £ 0.00
	Total (CIF) £ 33.33
	VAT on total (CIF and import duty) £ 6.67
	Total invoice value (inc. taxes and duties) £ 40.00

These commodities, technology or software were exported from United States in accordance with the local export regulations. Diversion contrary United States is prohibited. I declare that all the information contained in this invoice to be true and correct.
Printed Name: Shahar Tamari, Date: 2021-01-08

Scenarios

Shipping model *

Direct Dispatch	<ul style="list-style-type: none">- AWB (ZPL/PDF/EPL**) and PDF invoice(s)- Possible additional documents (eg. DG Note)	2 scenarios : <ul style="list-style-type: none">- PLT order- Non-PLT order (an invoice will be returned in API response to be printed)
Global-e Crossdock	<ul style="list-style-type: none">- 6x4 ZPL/PDF "identification label"	Own label can be used

Fulfilment scenarios

- Pre-order / backorders
- Multi parcel handling (consolidated?)
- Nil-picks
- Multi-Hub

* The differentiation between each should be based on a different shipping service code passed

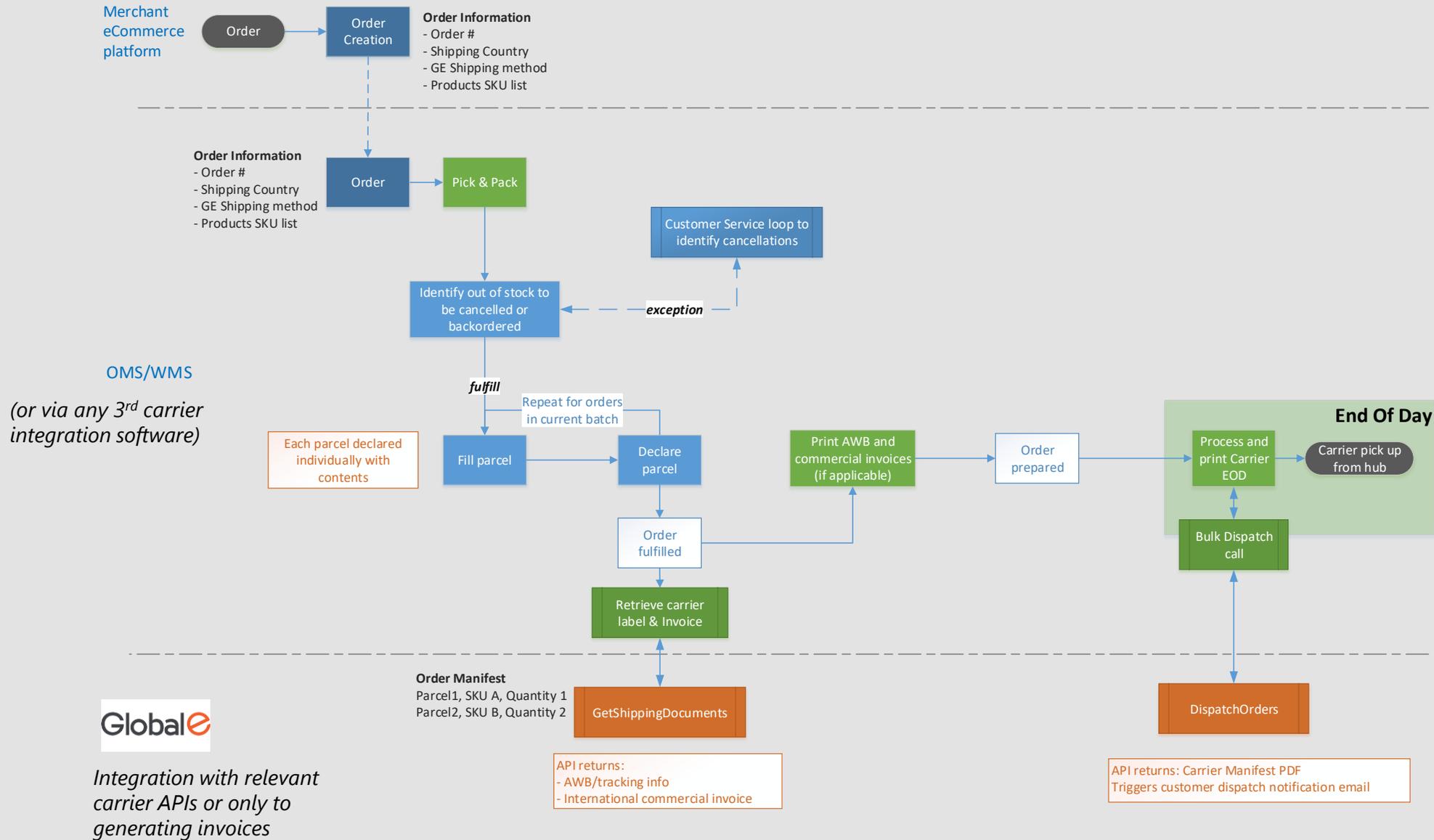
- For instance "globale_crossdock" as opposed to "ge_direct" for the others

** Label format depends on carrier, typically ZPL unless explicitly mentioned



Standard integration with GE carriers

General Merchant Hub flow





API integration

GetShippingDocuments general specification

<https://connect.bglobale.com/Order/GetShippingDocuments?merchantGUID=abcdabcd>

Field	Description
OrderId	Global-e Order ID (starting with "GE") OR Merchant order Id as recorded in own eCommerce platform
DeliveryReferenceNumber	Additional informative dispatch reference
HubCode (optional)	When dispatching from multiple hubs, indicates for a given call which hub the related shipment will be dispatched from -- Requires mapping for each HubCode on Global-e side
ParcelCode (MAX 20 characters)	Merchant unique identifier for each parcel(/box) to be shipped Can be freely generated in any range as long as unique
ProductCode	(only one of the 2 required, as per cart information exchanged at checkout time) Product SKU or Code used as a reference between Global-e and merchant
ExceptionType	1 for explicit item line cancellation 2 for backordering (differed shipping)
TrackingDetails (optional)	In case the AWB has been generated through other means (WYOL), tracking information can be pushed here

GetShippingDocuments call

```
{  "OrderId": "100018322",
  "Parcels": [
    {
      "ParcelCode": "100018322-1",
      "Products": [{ "ProductCode": "product-A", "DeliveryQuantity": 1 }]
    }
  ]
}
```

eCommerce platform order id

ParcelCode must be unique at merchant level, eg. :
Order#-hub#-parcelIndex

Response

```
{  "IsSuccess": true,
  "Documents": [
    {
      "DocumentTypeCode": "4",
      "DocumentExtension": "zpl",
      "DocumentData": "JVBERi0xLjUNCiW1tbW1DQoxIDAgb2[... ]mDQoxNDgzNDkNCiU1RU9G"
    },
    {
      "DocumentTypeCode": "1",
      "DocumentExtension": "pdf",
      "DocumentData": "JVBERi0xLjUNCiW1tbW1DQoxIDAgb2[... ]mDQoxNDgzNDkNCiU1RU9G",
    }
  ],
  "ParcelsTracking": [{
    "ParcelTrackingNumber": "123456789",
    "ParcelTrackingUrl": "http://www.carrier.com/track/123456789",
    "ParcelCode": "100018322-1"
  }]
}
```

Final mile carrier label (4)
or GE Hub label (7)

DispatchOrders

Only for direct dispatch orders, not the ones going via GE Hub

<https://connect.bglobale.com/Order/DispatchOrders?merchantGUID=abcdabcd>

```
{
  "OrderIds": [
    "GE11111111GB", "GE2222211GB"
  ]
}
```

Response

```
{
  "IsSuccess": true,
  "ShipperManifests ":
  [
    {
      "DocumentTypeCode": "3",
      "DocumentTypeName ": "ShipperManifest",
      "DocumentExtension": "pdf",
      "URL": "https://assets.global-e.com/documents/04552836-ED8F-4362-AE09-FAB014DAA421.pdf",
      "DocumentData": "JVBERi0xLjUNCiW1tbW1DQoxIDAgb2[... ]mDQoxNDgzNDkNCiUlRU9G"
      "ErrorMessage": null
    }
  ]
}
```

Error handling

Generic call validation errors : ErrorInfo – HTTP code 400

```
{"Code": "error code", "Error": "error message", "Description": "error description"}
```

Processing errors : OrderDocumentsResponse – HTTP code 200

```
{  
  "IsSuccess": false,  
  "ErrorText": "Could not retrieve documents and/or process order. Either order is in wrong status () or partial information provided.",  
  "Documents": null,  
  "ParcelTracking": null,  
  "TrackingDetails": null,  
  "Errors": [  
    {  
      "OrderID": "GE3008553US",  
      "ErrorCode": "A200",  
      "ErrorText": "Could not retrieve documents and/or process order. Either order is in wrong status () or partial information provided.",  
      "MerchantOrderID": null  
    }  
  ]  
}
```